



Online Payments

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Truist Online Payment Service provides homeowners the convenience of making one-time payments online or enrolling in automatic payment by ACH through Truist Association Pay. To obtain forms to Cancel or Change existing automatic payment through Association Pay, or to learn about other payment options click [here](#).

Making Your Payment Online is Easy!

- ✓ Enter your payment information below using information located on your payment coupon.
- ✓ Select from the eligible options that appear on the next screen. Some options may not be available for your association.
- ✓ Complete the authorization and submit your request!

Enter Coupon Information

Bill Pay Number

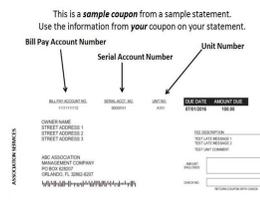
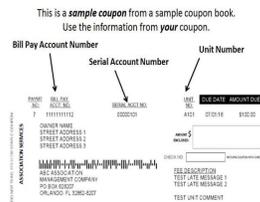
Serial Account Number

Unit Number

Below is a sample coupon and statement coupon, please refer to *your* coupon to obtain the coupon information required above.

Coupon Example Full View

Statement Example Full View



Truist Email Practices

Truist is aware of the threat that phishing poses to clients and we strive to ensure our email practices do not cause confusion.

Truist will not

- send you an email asking you to pay your dues by clicking on a link within the email.
- send you an email asking you to pay your dues by dialing a phone number and entering your personal information which may include a card number.
- send you an email asking you for confidential information like serial account number, ATM PIN, Social Security number, or mother's maiden name.

Protecting Yourself

You should always go to the Truist.com site and click on the **Online Payments** link to make a payment. For additional information, please refer to Truist's **Security Central** section.

Privacy

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To view account balance visit Sunstate Management Client Portal:
home.sunstatemanagement.com